

NISSAN

GROUP OF AFRICA

JHE MURRAY

16 August 2021

Dear Valued Customer,

RE: **NISSAN PATROL AIRBAG**

VIN: JN1TFSY61Z0557143

1. The purpose of this letter is to advise you that Nissan South Africa ("NSA") has through its on-going quality monitoring, identified a concern related to the driver side, passenger side or both airbags on some Nissan vehicles.
2. Our records indicate that you have purchased a vehicle which requires inspection and/or repairs associated with this concern.
3. This notification is sent to you in terms of the Consumer Protection Act, No 68 of 2008, published in Government Gazette number 35434

4. **PRODUCT DESCRIPTION.**

- 4.1 NSA is recalling certain derivatives of the Nissan Patrol vehicles.



5. **REASON FOR THE RECALL CAMPAIGN.**

- 5.1 In certain rare instances, the propellant tablets in some of the subject inflators may experience an alteration over time, which could potentially lead to over-aggressive combustion in the event of an air bag deployment. Depending on the circumstances, this potential concern could create excessive internal pressure when the airbag is deployed, which could result in the body rupturing during deployment.

6. **WHAT YOU ARE REQUIRED TO DO.**

- 6.1 We advise that your vehicle falls within the range of potentially affected vehicles and accordingly we request that you please contact your nearest Nissan Dealer at your earliest convenience.
- 6.2 Your Nissan Dealer will make the necessary arrangements with you directly for the inspection and repair of your vehicle.
- 6.3 The repair, which will be performed free of charge by your Nissan Dealer, will take approximately one hour to complete, however additional time may be required depending on your Nissan Dealer's workshop scheduling and availability.
- 6.4 In the event that you have allocated or sold the vehicle to a third party, we request that you please contact the Licensing Authority within your area to enable them to update their records and to consequently enable us to contact the current owner or user of the vehicle.

7. **CONTACT DETAILS.**

A list of the contact details of NSA's authorized Nissan Dealerships is available at www.nissan.co.za. Please select the Dealer Locator for the contact details of your nearest Nissan Dealership, which you can apply when replacement parts have become available for fitment.

Alternatively you can contact the Nissan Information Centre at 0 800-"NISSAN" (0800 647726) for the contact information of your nearest Nissan Dealership or any queries you may have in respect of this recall campaign.

We thank you for your co-operation.

Yours faithfully

Nissan Group of Africa

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